

Collom & Carney Clinic Association complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Collom & Carney Clinic Association does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Collom & Carney Clinic Association

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

o Qualified sign language interpreters

o Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such

o Qualified interpreters

o Information written in other languages

If you need these services, contact the Language Access Coordinator.

If you believe that Collom & Carney Clinic Association has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Language Access Coordinator
5002 Cowhorn Creek Road Texarkana, TX 75501
Phone: 903-614-3286 or toll free at 41-800-264-1599 ext. 3286
Fax: 903-614-3525, Email: languageaccesscoord@ccchealth.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Language Access coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint

Portal, available at <https://www.hhs.gov/ocr/office/file/index.html>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.